



zoom  
WEB CONFERENCING

students

### Zoom Features Available with a Pro-Level License

- Host virtual meetings with up to 100 participants
- VoIP & Integrated Telephone [Audio](#)
- Supports HD [Video](#)
- [Recordings](#) saved locally in MP4 format
- Easy to use, intuitive UI
- [Screen Sharing](#) & [Whiteboard](#)
- [Accessibility Features](#) enable users with disabilities to schedule, attend, and participate in Zoom meetings

### Why should you use Zoom? With Zoom, it's easy to...

- Deliver demonstrations
- Run on-the-fly or scheduled meetings
- Collaborate with peers
- Interviews with potential employers
- Partake in courses online
- Office hours with instructors
- Present projects & PhD defenses

### The links below provide easy access to product information, short video tutorials and user guides!

- Access your Zoom pro-level account <https://jhbluejays.zoom.us/> and click 'Sign In' to login with your JHED credentials
- Watch the [Getting Started Videos](#)
- [Getting Started with PC and Mac Guide](#)
- Join our Weekly Zoom Meetings and Webinar [training](#)
- To receive notifications whenever Zoom creates, updates or resolves an incident, subscribe to [Zoom Service Status Updates](#)

### Term Transition

After each term, student accounts will be reset to basic-level. For current students, upon next sign-in to the [student site](#), the account will be transitioned back to pro-level.

### Need help?

If you require technical assistance, you can reach Zoom at 888-799-9666 (option 2) for their 24/7 support. If the matter is less urgent, please fill out a [Support Request](#). Please contact the [Johns Hopkins Zoom Support Team](#) for other support needs.